Report to: EDDC / LED Monitoring Forum

Subject: Exmouth Pavilion Update

From: Janette Cass, Theatre Manager

Date: September 2023

Operational Delivery

We have not had the best of Summers as far as the weather was concerned and only managed to hold 50% of our free outdoor events programme in the gardens. The other dates we had to move indoors. Sadly, this affects attendances and, of course, income.

When we have been outside though, we have had some great audiences and they have loved the free entertainment. It is just a shame we cannot control the weather.

We're already booking for Summer 2024 well in advance because they are integral to the success of the Pavilion and are also hugely popular within both the local and tourist community.

The converted horse box trailer we purchased to use as an additional bar has been a good addition.

Maintenance of the building both externally and internally is ongoing. The outside of the building has been painted and looks better now, especially with the fabulous dinosaur murals on the back of the building.

We had another roof leak last week and it looks like it was caused by the scaffolders damaging some roof tiles. Simon Allchurch is contacting them to come back to site and make good.

Steve Parker, EDDC, is still having talks with various people about the rigging and bridge situation. Hopefully, all is still on track for the work to be carried out in January and February. These works will require the closure of the theatre for the two months which will significantly impact on the Pavilion's revenue to a figure of c£60-80K. All events have had to be cancelled for this period.

The toilets have been hit hard over the summer and the doors could now do with a lick of paint. As previously mentioned, customers come in from outside purely to use our toilets as they think we are a public facility (nearest toilets are further down Queen's Drive), so traffic and usage is high.

Currently the only people we turn away are those who arrive inappropriately dressed (or undressed), and my team must clean up after the public as we don't have a daytime cleaner. The cost of our toilet roll and cleaning materials has quadrupled during the school holiday period.

I have no major health and safety issues or accidents to report.

Although our summer main programme of events is always quiet during school holidays, what we have had have been well attended. Chubby Brown sold out, as did the Dualers. Fireman Sam had 2 children's performances, and Joe Pasquale brought the house down!

Our Autumn Brochure has just arrived and is being circulated, and we are back into the swing of things with a very busy programme between now and Christmas.

Janette Cass - Theatre Manager

